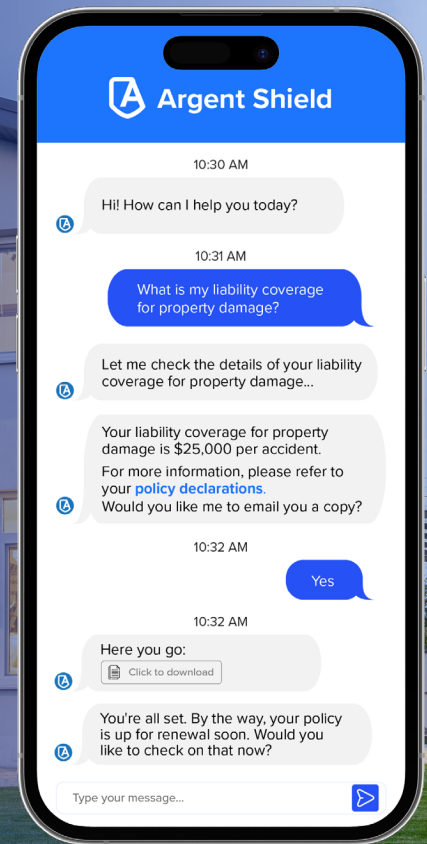


AI Agents for Efficient and Compliant Property & Casualty Experiences

Deliver frictionless interactions with AI agents that protect claims SLAs, automate routine policy servicing, and ensure policyholders are cared for during life's hardest moments.



Acquisition & Renewal

- Personalized Product Guidance
- Application Completion
- Appointment Scheduling & Follow-Up
- Frictionless Policy Renewal



Policyholder Service

- Instant Policy & ID Card Access
- Self-Service Policy Changes
- Coverage & Policy Education
- Simplified Endorsements & Riders
- Payment & Billing Self-Service
- Cancellation & Reinstatement Support
- Always-On Policyholder Support
- Automated Service Email Triage



Claims

- Faster First Notice of Loss (FNOL)
- Claims Document & Photo Collection
- 24/7 Claim Status & Next Steps
- Proactive Disaster Preparedness
- Post-Disaster Policyholder Outreach
- Claim Payment Visibility

Transform Property & Casualty Experiences with AI Agents

Ushur AI Agents automate high-volume policyholder and claims interactions while maintaining continuity, compliance, and a human-centered experience across every channel.



Protect Claims SLAs

- ✓ Automate routine claims inquiries and status updates
- ✓ Collect required information, documents, and photos faster
- ✓ Proactively guide policyholders through next steps
- ✓ Reduce avoidable calls and manual follow-up



Increase Servicing Efficiency

- ✓ Automate repetitive policyholder requests end to end
- ✓ Resolve common questions with 24/7 self-service
- ✓ Collect and validate information without manual intervention
- ✓ Free service teams to focus on higher-value interactions



Be There When It Matters Most

- ✓ Proactively communicate before and after catastrophic events
- ✓ Give policyholders immediate access to information and support
- ✓ Maintain context as interactions move across channels
- ✓ Escalate to a human when additional support is needed

One Continuous Experience Across Every Channel

Engage policyholders across SMS, email, voice, and web in one persistent, compliant interaction thread—maintaining context from the first interaction through resolution.



SMS



Email



Voice



Web

Unlock faster, more efficient P&C experiences with Ushur AI Agents.

Learn more at ushur.ai/property-and-casualty

ushur[®]